



IN TIME TARIFF

FOR DOMESTIC COURIER SERVICES

Valid from April 1st, 2023

All prices listed in the tariff include a Fuel surcharge and Value Added Tax.

www.intime.bg

National number 070018877 and short number *(star) 9696 contact via mobile phones



TYPES OF MAIN SERVICES



Main Services	Description
Express	Priority delivery for your urgent shipments by 14:00 on the next business day.
Standard Express	Delivery for your regular shipments by the end of the next business day ¹ .
Standard Saver	A convenient service if you need a balance between speed and economy. Your shipments will be delivered by the end of the second business day. The day of pickup of the shipment is not considered when calculating the delivery time.
City courier "Express"	The City courier "Express" service is a variant of the "Express" service, in which the shipment is delivered to an address located within the settlement from which the shipment was sent. Delivery will be made by 14:00 on the next business day.
City courier "Standard Express"	The City courier "Standard Express" service is a variant of the "Standard Express" service, in which the shipment is delivered to an address located within the settlement from which the parcel was sent. Delivery will be made by the end of the next business day.

¹ Each of the main services includes up to two delivery attempts. The first is performed within the delivery time specified for the respective service above. For shipments transported with Standard Express service to settlements falling within Zone 4 and Zone 5 shall be carried out according to the service schedule of the respective settlement, but not later than 3 (three) working days from acceptance of the shipment. The second delivery attempt shall be made only after clarification with the consignor and/or consignee of the consignment, except when the reason for non-delivery of the consignment is that the consignee cannot be found at the address indicated by the consignor in the transport document.

IN TIME may contact the sender and/or recipient of the shipment to collect the necessary information for its successful delivery, before attempting delivery.

In the Table with zones and service schedules for settlements, you can find the scope of the main services, as well as the service schedule for settlements in Bulgaria.

The table with the zones and service schedules for settlements in Bulgaria can be changed by IN TIME OOD, and its current version can be found at www.intime.bg and all IN TIME OOD offices.

TARIFF ON MAIN SERVICES



Weight	Express	Citycourier "Express"	Standard Express	City courier "Standard Express"	Standard Saver
¹ Letter	12.66	10.50	9.94	9.94	9.44
1 kg	13.70	11.38	10.36	10.99	9.84
2 kg	15.28	12.67	11.51	10.99	10.93
3 kg	17.48	14.52	13.54	11.23	12.86
4 kg	21.06	17.47	16.54	13.72	15.71
5 kg	21.37	17.74	16.96	14.08	16.10
6 kg	21.56	17.90	19.08	15.84	18.13
7 kg	22.92	19.02	20.53	17.04	19.51
8 kg	24.06	19.96	22.28	18.49	21.17
9 kg	24.76	20.54	23.17	19.24	22.02
10 kg	26.17	21.72	23.89	19.82	22.70
11 kg	32.28	26.78	28.08	23.30	26.68
12 kg	32.96	27.36	28.88	23.98	27.43
13 kg	33.49	27.80	29.84	24.77	28.36
14 kg	33.98	28.20	30.62	25.42	29.09
15 kg	34.46	28.61	31.60	26.22	30.02
16 kg	34.93	29.00	31.81	26.41	30.22
17 kg	35.72	29.65	32.59	27.05	30.96
18 kg	36.00	29.88	33.02	27.42	31.38
19 kg	36.73	30.49	33.59	27.88	31.91
20 kg	37.50	31.13	34.02	28.24	32.32
21 kg	41.68	34.58	37.55	31.16	35.68
22 kg	42.53	35.29	38.34	31.82	36.42
23 kg	43.36	35.99	39.14	32.50	37.19
24 kg	44.36	36.82	40.10	33.29	38.10
25 kg	45.37	37.66	40.92	33.96	38.87
26 kg	46.39	38.51	41.71	34.62	39.62
27 kg	47.22	39.19	42.53	35.29	40.39
28 kg	48.06	39.88	43.31	35.94	41.15
29 kg	48.91	40.58	44.28	36.76	42.06
30 kg	49.91	41.42	45.07	37.40	42.82
For each additional kilogram	1.34	1.12	0.96	0.79	0.91

All prices listed in the tariff are in BGN including a Fuel surcharge and Value Added Tax.

¹Letter - Shipment containing correspondence and/or documents weighing up to 0.5 kg, which fit into a standard In Time cardboard letter envelope, measuring 32.5 cm by 23.80 cm

Package weight and size limits

There are no limitations on the number of packages in a multi-package shipment. The maximum weight of a package should be a maximum of 50 kg). The maximum length of the package is up to 270 cm. The maximum size of a package, calculated as length and girth combined is 330 cm (length – the longest side of the package or object; the girth is / 2 x Width / + / 2 x Height /).

The stated weight and size limits do not apply to pallet shipments. For the limitations of the weight and size of Pallet shipments see the Weight and size limits for Pallet shipments below.

Shipments weighing more than 20 kg are picked up and delivered from/to the ground floor of the building where the address of the shipper or the receiver is. The shipper or the receiver should assist the driver of IN TIME with loading and unloading.

Chargeable weight calculation

Compare the actual weight of the package against its volumetric weight. The greater weight is the billing weight and must be used for rate calculations.

For multi-package shipments, add the billing weight of all packages in the shipment. Volumetric weight calculation:



$$\text{Height (cm)} \times \text{Length (cm)} \times \text{Width (cm)} = \text{volumetric weight (kg)}$$

6000

The rules do not apply to pallet shipments.

PALLET TRANSPORTATION RATES



Tariff for transportation of pallet shipments

Type of pallets	Weight	Standard Express	Standard Saver
Euro pallet	up to 600 kg	111.18 lv.	104.64 lv.
	from 601 to 800 kg	167.42 lv.	151.73 lv.
	from 801 to 1000 kg	198.82 lv.	179.20 lv.
Non-standard pallet	up to 600 kg	133.42 lv.	124.26 lv.
	from 601 to 800 kg	200.12 lv.	180.50 lv.
	from 801 to 1000 kg	239.36 lv.	214.51 lv.

Additional charges for transportation of pallet shipments

Type of charge	Description	Fee
Fee extended zone	The fee applies to the delivery of pallet shipments to and from settlements falling within Zone 3. The extended zone fee does not apply in cases where the Remote Zone Fee is applied.	24.00 lv.
Fee remote zone	The fee applies to the delivery of pallet shipments to and from settlements falling within Zone 4 or Zone 5.	36.00 lv.

Tariff for transportation of pallet shipments including Extended Zone Fee

Type of pallets	Weight	Standard Express	Standard Saver
Euro pallet	up to 600 kg	135.18 lv.	128.64 lv.
	from 601 to 800 kg	191.42 lv.	175.73 lv.
	from 801 to 1000 kg	222.82lv.	203.20 lv.
Non-standard pallet	up to 600 kg	157.42 lv.	148.26 lv.
	from 601 to 800 kg	224.12 lv.	204.50 lv.
	from 801 to 1000 kg	263.36 lv.	238.51 lv.

Tariff for transportation of pallet shipments including Remote Zone Fee

Type of pallets	Weight	Standard Express	Standard Saver
Euro pallet	up to 600 kg	147.18lv.	140.64 lv.
	from 601 to 800 kg	203.42 lv.	187.73 lv.
	from 801 to 1000 kg	234.82 lv.	215.20 lv.
Non-standard pallet	up to 600 kg	169.42 lv.	160.26 lv.
	from 601 to 800 kg	236.12 lv.	216.50 lv.
	from 801 to 1000 kg	275.36 lv.	250.51 lv.

According to the standards adopted by In Time, pallets are shipments transported on a transport pallet. Pallet shipments are of two types, depending on their size:

- * **URO PALLET*** - a shipment transported on a standard transport pallet measuring 80 cm wide by 120 cm in length.
- * **NON-STANDARDPALELT*** - a shipment transported on a non-standard pallet (grill) measuring up to 120 cm wide by 120 cm in length.

Weight and size limits for pallet shipments

The total weight of a pallet shipment (including the pallet/grill) may not exceed 1000 kg. The total height of a pallet shipment (including the pallet/grill) may not exceed 180 cm. The weight of pallet shipments is their actual weight. Each pallet shipment should contain only one pallet. Pallet shipments are picked up and delivered from/to the ground floor of the building where the address of the shipper or receiver is. Loading and unloading activities for pallet shipments upon pickup and delivery are the responsibility of the shipper and the receiver respectively.

TARIFF OF ADDITIONAL SERVICES



In Time offers additional services you can take advantage of by choice. You can get information about the range of other services provided in each of our offices, at national phone number 0700 1 88 77, short phone number *(star)9696 or on our website - www.intime.bg.

Service	Description	Fee
Saturday delivery	Delivery on Saturday of shipments transported with the Standard Express service to settlements of Zone 2.	6.54 lv. to the price for the service Standard Express
Declared value	The sender may raise the liability limit of In Time Ltd. specified in the General Terms and Conditions for Relations with Users of In Time Ltd., if when submitting a non-document shipment declares a higher value of the content and pays the relevant fee. The declared value of the contents of a shipment may not exceed 25 000 lv. or the actual value of its contents.	0.36% of the declared value for shipments with fragile content (glass, ceramics, faience, etc.) and 0.12% of the declared value for all other shipments.
Cash on delivery	Non-document shipment is delivered to the recipient against payment of an amount determined by the sender. The amount collected for one shipment may not exceed 5 000 lv. When refunding (paying) the amount of cash on delivery to the sender in cash at an address, the limit is 1 000 lv. When paying the amount of cash on delivery to the sender by bank transfer, he must provide a bank account. The payment of the cash on delivery can be done with the Postal Money Order service, according to the General Terms and Conditions of the contract with the users of postal money transfers provided by "IN TIME" LTD. In this case, only a fee is due for the cash on delivery service. The cash on delivery is refunded (paid) within three working days and days of its collection by the recipient of the shipment. The day of collection of cash on delivery shall not be taken into account when calculating the refund period.	0.6% of the amount collected, collected, but not less than 0.60 lv. for money paid by bank transfer, or 1.2% of the amount collected, collected, but not less than 1.20 lv. for the money paid in cash.
Return documents	Upon delivery of a shipment by the consignee, documents are accepted that are returned to the sender in the form of a letter, with the Standard Express service.	8.45 lv.
Open and check*	With this additional service, the transmitter provides the recipient, before accepting the shipment and before paying the amounts due for it, to open it and make sure of its contents in the presence of the courier. The shipment should be opened and checked by the receiver no longer than 5 (five) minutes.	Free
Open and test*	With this free additional service, the shipper obtains the option to provide the receiver with the opportunity to open the shipment, verify its contents, and test its serviceability/operability in the presence of the driver, before accepting the shipment and paying the amounts due. The shipment should be opened and checked by the receiver no longer than 10 (ten) minutes.	Free
Return receipt	In Time sends you a copy of the document confirming the delivery of your shipment. The service is carried out within 3 (three) business days from the delivery of the shipment. The delivery date of the shipment is not taken into account when calculating the term for returning the return receipt.	1.80 lv.

All prices listed in the tariff include a Fuel surcharge and Value Added Tax.

*When choosing "Open and check" or "Open and test" services, IN TIME Ltd. is not responsible for any damage caused by opening, inspecting, or testing the contents of the shipment.

FUEL SURCHARGE

The final prices published in this tariff include a fuel surcharge. The fuel surcharge is applied to the following main and additional services:

- "Express", City courier " Express"
- "Standard Express", City courier "Standard Express"
- "Standard Saver"
- "Saturday Delivery"
- "Return Documents"

In the event of a change in fuel prices, In Time Ltd. may change the amount of the fuel surcharge, respectively the final prices of the services to which it applies.

The fuel surcharge is determined once a month based on the retail price of fuel in Bulgaria from the 1st to the 15th day of the previous month. The changes in the fuel surcharge enter into force from the 1st day of the month.

The current amount of the fuel surcharge is announced on the www.intime.bg and information can also be obtained at any of the offices of In Time Ltd. in Bulgaria.