



# TARIFF

## FOR DOMESTIC COURIER SERVICES

Effective from November 1st, 2023

All prices listed in the tariff include a Fuel surcharge and Value Added Tax.

[www.intime.bg](http://www.intime.bg)

National number 070018877 and \*(star)969 contacts via mobile



# TYPES OF MAIN SERVICES



Main Services	Description
Express	Priority delivery for your urgent shipments by 14:00 on the next business day.
Standard Express	Delivery for your regular shipments by the end of the next business day <sup>1</sup> .
Standard Saver	A convenient service if you need a balance between speed and economy. Your shipments will be delivered by the end of the second business day. The day of pickup of the shipment is not considered when calculating the delivery time.
City courier "Express"	The City courier "Express" service is a variant of the "Express" service, in which the shipment is delivered to an address located within the settlement from which the shipment was sent. Delivery will be made by 14:00 on the next business day.
City courier "StandardExpress"	The City courier "Standard Express" service is a variant of the "Standard Express" service, in which the shipment is delivered to an address located within the settlement from which the shipment was sent. Delivery will be made by the end of the next business day.

<sup>1</sup> Each of the main services includes one delivery attempt, and for shipments transported with the Standard Express service to settlements in Bulgaria falling in Zone 4 and Zone 5, the delivery attempt is carried out according to the service schedule of the respective settlement.

In the Table with zones and service schedules for settlements, you can find the scope of the main services and the service schedule for settlements in Bulgaria.

The table with the zones and service schedules for settlements in Bulgaria can be changed by IN TIME LTD, and its current version can be found at [www.intime.bg](http://www.intime.bg) and all IN TIME LTD offices.

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# TARIFF ON MAIN SERVICES



Weight	Express	City courier "Express"	Standard Express	City courier "Standard Express"	Standard Saver
<sup>1</sup> Letter	13.19	10.93	10.36	10.36	9.83
1 kg	14.27	11.84	10.79	11.44	10.25
2 kg	15.91	13.20	11.99	11.44	11.39
3 kg	18.20	15.12	14.10	11.70	13.39
4 kg	21.92	18.19	17.22	14.29	16.36
5 kg	22.26	18.47	17.65	14.65	16.76
6 kg	22.46	18.65	19.87	16.49	18.88
7 kg	23.87	19.80	21.38	17.75	20.32
8 kg	25.04	20.78	23.21	19.26	22.04
9 kg	25.79	21.40	24.13	20.04	22.93
10 kg	27.25	22.62	24.89	20.65	23.64
11 kg	33.61	27.89	29.24	24.28	27.78
12 kg	34.32	28.49	30.07	24.96	28.57
13 kg	34.88	28.96	31.08	25.80	29.53
14 kg	35.39	29.36	31.88	26.46	30.29
15 kg	35.89	29.78	32.90	27.31	31.26
16 kg	36.38	30.19	33.12	27.50	31.46
17 kg	37.20	30.88	33.94	28.16	32.24
18 kg	37.49	31.10	34.39	28.55	32.68
19 kg	38.24	31.75	34.98	29.03	33.23
20 kg	39.05	32.41	35.42	29.40	33.66
21 kg	43.39	36.01	39.11	32.46	37.15
22 kg	44.28	36.74	39.92	33.13	37.92
23 kg	45.16	37.46	40.76	33.83	38.72
24 kg	46.20	38.34	41.76	34.67	39.67
25 kg	47.24	39.22	42.60	35.35	40.48
26 kg	48.31	40.09	43.44	36.05	41.27
27 kg	49.16	40.80	44.28	36.74	42.06
28 kg	50.04	41.53	45.10	37.43	42.84
29 kg	50.93	42.26	46.10	38.27	43.80
30 kg	51.97	43.14	46.93	38.95	44.59
For each additional kg	1.40	1.15	1.00	0.83	0.95

All prices listed in the tariff are in BGN including a Fuel surcharge and Value Added Tax.

<sup>1</sup>Letter - Shipment containing correspondence and/or documents weighing up to 0.5 kg, which fit into a standard In Time cardboard letter envelope, measuring 32.5 cm by 23.80 cm

## Billing weight calculation

Compare the actual weight of the package against its volumetric weight. The greater weight is the billing weight and must be used for rate calculations. For multi-package shipments, add the billing weight of all packages in the shipment. Volumetric weight calculation:



$$\frac{\text{Height(cm)} \times \text{Length(cm)} \times \text{Width(cm)}}{6000} = \text{volumetric weight(kg)}$$

The rules do not apply to pallet shipments.

# PALLET TRANSPORTATION RATES



## Tariff for transportation of pallet shipments

Type of pallets	Weight	Standard Express	Standard Saver
Euro pallet	up to 600 kg	115.78	108.96
	from 601 to 800 kg	174.34	157.99
	from 801 to 1000 kg	207.02	186.60
Non-standard pallet	up to 600 kg	138.92	129.40
	from 601 to 800 kg	208.39	187.96
	from 801 to 1000 kg	249.25	223.37

## Additional charges for transportation of pallet shipments

Type of charge	Description	Fee
Extended area	The fee applies to the delivery of pallet shipments to and from settlements falling within Zone 3. The extended zone fee does not apply in cases where the Remote Zone Fee is applied.	24.00 lv.
Remote area	The fee applies to the delivery of pallet shipments to and from settlements falling within Zone 4 or Zone 5.	36.00 lv.

## Tariff for transportation of pallet shipments including Extended Zone Fee

Type of pallets	Weight	Standard Express	Standard Saver
Euro pallet	up to 600 kg	139.78	132.96
	from 601 to 800 kg	198.34	181.99
	from 801 to 1000 kg	231.02	210.60
Non-standard pallet	up to 600 kg	162.92	153.40
	from 601 to 800 kg	232.39	211.96
	from 801 to 1000 kg	273.25	247.37

## Tariff for transportation of pallet shipments including Remote Zone Fee

Type of pallets	Weight	Standard Express	Standard Saver
Euro pallet	up to 600 kg	151.78	144.96
	from 601 to 800 kg	210.34	193.99
	from 801 to 1000 kg	243.02	222.60
Non-standard pallet	up to 600 kg	174.92	165.40
	from 601 to 800 kg	244.39	223.96
	from 801 to 1000 kg	285.25	259.37

According to the standards adopted by In Time, pallets are shipments transported on a transport pallet. Pallet shipments are of two types, depending on their size:

- \* **EURO PALLET\*** - a shipment transported on a standard transport pallet measuring 80 cm wide by 120 cm in length.
- \* **NON-STANDARDPALELT\*** - a shipment transported on a non-standard pallet (grill) measuring up to 120 cm wide by 120 cm in length.

The total weight of a pallet shipment (including the pallet/rack) cannot exceed 800 kg.  
IN TIME accepts transportation pallets weighing more than 800 kg. only if the service is technically possible.

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# TARIFF OF ADDITIONAL SERVICES



In Time offers additional services you can take advantage of by choice. You can get information about the additional services portfolio in each of our offices, at the national phone number 0700 188 77, short phone number \*(star)9696, or on our website - [www.intime.bg](http://www.intime.bg).

Service	Description	Fee
Saturday delivery	Delivery on Saturday of shipments transported with the Standard Express service to settlements of Zone 2.	6.81 lv. to the price for the service Standard Express
Declared value	With this additional service, In Time's liability limit, can be increased to the value of the contents of the shipment declared by the sender in case of loss, theft or damage. The declared value cannot be higher than BGN 50,000 and the actual value of the contents of the shipment.	0.36% of the declared value for shipments with fragile content (glass, ceramics, faience, etc.) and 0.12% of the declared value for all other shipments.
Cash on delivery	A shipment is delivered to the receiver against payment of an amount determined by the sender. The amount collected for one shipment cannot exceed BGN 5,000. When refunding (paying) the amount of the cash on delivery to the sender in cash at an address, the limit is BGN 1,000. When paying the cash on the delivery amount to the sender by bank transfer, he must provide a bank account. The cash on-delivery payment can be made with the Postal Money Transfer service, according to the General Terms and Conditions of the contract with users of postal money orders, provided by "IN TIME" LTD. In this case, only a fee sender for the cash on delivery service is due.	0.6% of the amount collected, collected, but not less than 0.60 lv. for money paid by bank transfer, or 1.2% of the amount collected, collected, but not less than 1.20 lv. for the money paid in cash.
Return documents	Upon delivery of a shipment by the consignee, documents are accepted that are returned to the sender in the form of a letter, with the Standard Express service.	8.80 lv.
Open and check*	With this additional service, the sender provides the receiver with the opportunity before accepting the shipment and paying the amounts due for it, to open it and make sure of its contents in the presence of the courier. The shipment is opened and checked by the receiver for a period of up to 5 (five) minutes.	Free
Open and test*	With this additional service, the sender provides the receiver with the opportunity, before accepting the shipment and paying the amounts due for it, in the presence of the courier to open it, to make sure of its contents, and to test its operability. The shipment is opened, checked, and tested by the recipient for a period of up to 10 (ten) minutes.	Free
Return receipt	In Time sends you a copy of the document confirming the delivery of your shipment. The service is performed within 3 (three) business days from the delivery of the shipment. The delivery date of the shipment is not considered when calculating the time for returning the return receipt.	1.80 lv.

All prices listed in the tariff include Fuel surcharge and Value Added Tax

## FUEL SURCHARGE

The final prices published in this tariff include a fuel surcharge. The fuel surcharge is applied to the following main and additional services:

- "Express", City courier " Express"
- "Standard Express", City courier "Standard Express"
- "Standard Saver"
- "Saturday Delivery"
- "Return Documents"

In the event of a change in fuel prices, In Time Ltd. may change the amount of the fuel surcharge, respectively the final prices of the services to which it applies.

The fuel surcharge is determined once a month based on the retail price of fuel in Bulgaria from the 1st to the 15th day of the previous month. The changes in the fuel surcharge enter into force from the 1st day of the month.

The current amount of the fuel surcharge is announced on [www.intime.bg](http://www.intime.bg) and information can also be obtained at any of the offices of In Time Ltd. in Bulgaria.